

# Enzyre Privacy Policy

## Cookies

Cookies are small text files that can be used by websites to make a user's experience more efficient. We only collect and use the necessary cookies to enable basic functions like page navigation and to analyze our traffic. The website cannot function properly without these cookies. You consent to our cookies if you continue to use our website

## Privacy Policy

Enzyre B.V. understands and respects the importance of your privacy. This Privacy Policy describes how your personal data is collected, used, and shared according to the General Data Protection Regulation (GDPR), when you interact with us or when you visit [www.enzyre.com](http://www.enzyre.com) (the "Site"). By 'personal data' we mean any personally identifiable information.

## Personal data we collect

When you interact with us, we may ask you to supply us with personal data. We will only process your personal data in ways that are compatible with the purposes described in this Privacy Policy. Personal data we collect when you interact with us are your company information and address, name, title, e-mail address and telephone number.

## Why we collect personal data

We collect personal data for managing our customer relationship with you. In the majority of cases, we receive the personal data from you directly, for example when you request additional information about our services from us. We use such data for the following purposes:

- To provide you the services and products you requested from us. This includes taking your order, delivering your order and processing invoices relating to that order. Where necessary, we also use your personal data for collecting overdue payments from you. All these actions result from the contract we have with you and they are necessary for fulfilling our obligations arising from our customer relationship with you.
- To answer your questions about our services or products or other requests.
- To send you invitations to our events maintaining our customer relationship with you. You always have the right to opt-out from such communication.
- In order to ensure that we process accurate information about you we use the services of external service providers to supplement the information you have provided to us and keep it up-to-date.
- We also collect data about you when you use our services, in order to meet your specific needs or wishes.

## Suppliers, and other important stakeholders

We collect personal information of our suppliers' contact persons and about external service providers. We collect information also from other important stakeholders that are otherwise regarded important to our business. The information is collected from the person him/herself, from their employer or from public sources. We use the data for the following purposes:

- to manage the relationship between these stakeholders
- to communicate with our suppliers and other important stakeholders to be able to assess the fulfillment of defined requirements to manage and provide work orders
- we perform background screenings about our suppliers to check that the company is for example ISO certified.

### **Safeguarding information**

We recognize our responsibility to protect the data you entrust to us. Enzyre uses a variety of secure techniques and organizational measures to protect your data.

### **Sharing your personal information**

We use Google Analytics to help us understand how our customers use the Site—you can read more about how Google uses your Personal Information here:

<https://www.google.com/intl/en/policies/privacy/>

You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>

We will not sell, share, or otherwise distribute your Personal Data to third parties. Personal Data only may be disclosed to a third party if we are required to do so because of an applicable law, court order or governmental regulation, or if such disclosure is otherwise necessary in support of any criminal or other legal investigation or proceeding here or abroad.

### **Do not track**

Please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

### **Your rights**

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information in order to fulfill contracts we might have with you, or otherwise to pursue our legitimate business interests listed above.

### **Data retention**

In principle, personal data can be stored until the owner of the personal data requests to remove the data.

### **Links to other websites**

Our Site may contain links to other websites. When you use these links to connect to another website, this Privacy Policy is no longer applicable. Please note that the website you enter, after having made use of such link, may apply its own privacy statements. Enzyre is not responsible for the processing of your personal data on other websites than our own Site.

**Changes**

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

**Contact us**

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at [info@enzyre.com](mailto:info@enzyre.com)